

Simplify Your Life With the E-Z Pay Solution!

The Enterprise Community Development District (ECDD) makes it E-Z for you to pay your monthly water and/or wastewater bill. By completing the attached form and returning it with a voided check or savings account deposit slip, you can enroll in our FREE program, E-Z PAY.

With E-Z PAY, your payments will be directly debited from your checking or savings account. Best of all, if you ever have any questions, help is just a phone call away. Contact your local ECDD Customer Service Center and a representative will gladly help you.

How does E-Z Pay work?

After you enroll in E-Z PAY, each month you will receive a statement from the ECDD indicating the amount of your bill and the approximate date your bank will debit your account. It's that E-Z. It is important that you review your statement each month and record the dollar amount in your checking or savings account, just as if you had drawn a check or made a withdrawal.

How will I know when E-Z Pay starts?

ECDD will print a message on your bill to confirm your enrollment. The message will state the approximate date E-Z Pay begins. It takes four to six weeks to complete the enrollment, so continue to pay your bill as normal until you receive a message on your bill confirming enrollment.

When does the money have to be in my account?

Approximately 15 days after your bill is issued, the automatic transfer of funds will take place. Your monthly bank statement will also show the date of the transaction and the amount. **PLEASE NOTE, IF THERE ARE INSUFFICIENT FUNDS IN YOUR BANK ACCOUNT ON THE TRANSACTION DATE, THE BANK WILL RETURN THE E-Z PAY CHARGE.** Just as if you have a check returned for insufficient funds, your bank and the ECDD may charge you a processing fee.

What if I have questions about my account?

Call your local ECDD Customer Service Center with any questions or concerns. One of our customer service representatives will be happy to assist you. Credits or debits to your account will be handled in the same manner they always have and you will continue to receive your monthly billing statements from the ECDD. If you believe there is a billing error, it is important that you notify the ECDD within 10 days of the billing date in order to process corrections before your designated bank account is debited.

How do I cancel my enrollment in E-Z Pay?

You may discontinue your enrollment in E-Z Pay whenever you like. The ECDD must receive your written request to cancel your enrollment five days before your account is charged. If your request is received after that time, enrollment will be cancelled for the next monthly billing. You may mail your request or stop by your local customer service center and complete a form to end enrollment.

Sign Up for E-Z Pay in Two E-Z Steps

Step One

Please fill out this form.

Step Two

Return this form to ECDD along with your monthly utility bill payment or deliver it to your local ECDD customer service center.

Customer Account Number

Customer Name (as it appears on bill)

Service Address and Street

City State Zip Code

Daytime Telephone (with area code)

Please complete reverse side, detach the perforated section and return with voided check or savings deposit slip.

Authorization Agreement

Banking, Credit Union Information
(This information is required to begin E-Z Pay.)

Name of Financial Institution

Account Number

I authorize Enterprise Community Development District (ECDD) to automatically initiate charges (debit entries) to my bank account as indicated herein, and for my bank to accept and post such charges for the payment of all bills rendered to me by the ECDD.

The ECDD will continue to send a statement each month approximately 15 days before my bank account is charged. The ECDD will impose a processing fee in the event a charge is not paid by my bank.

I understand that I may discontinue this payment service by notifying the ECDD in writing, five business days prior to the time my account will be charged.

Upon notification, ECDD will correct any errors or incorrect charges. If corrections in the debit account are necessary, it may involve a credit or debit to my account.

Please allow 4-6 weeks for your application to be processed. The ECDD will notify you of approval or other action with a message on your bill. Please continue to pay your bill as normal until you are notified.

Account Holder Signature

(If joint account, both account holders must sign)

Date

Attach voided check or savings deposit slip.

ENTERPRISE COMMUNITY DEVELOPMENT DISTRICT

Save Time & Save Money!



**Enterprise Community
Development District
313 Campus Street
Celebration, FL 34747
407 566-4132**

With E-Z Pay!